Woods Point Newsletter September 2024

All The World's Alive Again by Jennifer Gunner

The rabbit hops its gentle step The lark sings lyric songs All the world's alive again Spring rights the winter wrongs.

Mother hen protects her chicks White blossoms are in bloom All the world's alive again No snowy clouds to loom.

A kitten chirps her tiny mew The child blinks his eyes All the world's alive again A new world crystalized.

Resident & Representative Meeting Minutes

A Resident & Representative Meeting was held on 1st of August 2024. A summary of those minutes follow:

Woods Point are implementing two new electronic systems to streamline systems, aid staff, residents and suppliers as follows:

New Electronic Medication administration system – In trial – will assist with streamlining medication changes between Woods Point, Doctors and Pharmacies.

New Electronic Menu ordering system – will assist staff to streamline dietary changes directly with kitchen. System includes menu items along with pictures of food items to aid residents.

Staffing – increasing care staff with new staff commencing during August.

Non-Emergency Patient Transport – this service is not a taxi service. It is only to be sourced if other forms of transport cannot be found. The system works on a priority basis – therefore can be cancelled at any time. Occasionally NEPT will arrange a taxi as an alternative at no cost.

General matters

- New TV in wing 2 not currently connected to Netflix etc. Staff to attend.
- Handrails in bathrooms staff to be reminded to put handrails down.
- Bedroom doors staff to be reminded to leave doors as found opened or closed.
- Request for admin staff to assist residents with local banking Advised not able to be undertaken. Will address issues with individual residents as required.

Menu – Residents very complimentary on food preparation and presentation.

Residents reminded to ensure adequate fluid intake. Particularly important during the cold weather as often fluid intake is reduced during this period.

Compliment - Resident Margaret complimented all staff on a great job they all do.

Resident and Representatives meeting is scheduled monthly. The meetings are held on the **first Thursday of the month at 10.30 in the main dining room**. All residents and representatives are invited to attend these meetings.

New technology being implemented at Woods Point

Here at Woods Point we are very excited about the introduction of some new software and associated hardware.

During July and August we have been trialling two types of software that is intended to streamline our processes, reduce risk and enhance the overall experience for our staff and our residents.

EMBRAYSE is a program that has been specifically designed for Aged Care catering and has the ability to load menu items, recipes, food preferences, allergy items and special dietary details and utensils required for each of our residents.

This software interacts with our other clinical software and will automatically register any dietary changes made by clinical staff and/or dietician. Using this electronic system will remove the requirement of paper print outs of dietary requirements and any possible risks associated with miscommunication and/or errors that may occur between clinical and catering when dietary requirements change for our residents.

The menu for the month is able to be loaded onto the system and catering staff using iPads have the ability to interact directly with residents on the day about what they may or may not want for their meals. The menu also come with pictures of the food – a fabulous initiative that will assist some of our residents with their food selection. With just a check in the selected box under that resident's profile the order is placed.

If anything is ordered that the particular resident has a dislike or an allergy to, an alert will appear.

STRONGCARE which is an automated medication chart is also being introduced. This will reduce the need for staff handling large paper medication files as this information will be available on iPads. **STRONGCARE** interacts between Woods Point and pharmacies on all medication requirements for our residents and includes detailed information on each of our residents' profiles.

STRONGCARE with its modules is able to register details electronically on the controlled drug register, prescriptions to be ordered electronically ie "e-prescribing", assists with resident administration and reporting that assists with quality indicators and the quality use of medicine reports (QUM). Using **STRONGCARE** will ensure precise management of medications, compliance with regulations, efficient administration, and comprehensive reporting capabilities designed to support clinical governance, safety and quality care outcomes.

Example of one day's menu choices appearing on Embrayse

Today's Lunch

Tonight's
Dinne





Veg & Potato Pie Flaky potato pie with an eggplant and cream filling.



Chicken Schnitzel with Gravy

Lightly crumbed, with a rich gravy and seasonal vegies.



Chocolate Mousse

Dark chocolate mousse, served with pomegranate seeds.

Example of how Strongcare's medication software appears for our staff

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Fathers Mean the World

Fathers are the ones who work so hard, Building bridges and fixing up the yard, Driving trucks and feeding their families, Their hard work is the backbone of society.

They have toiled in the sun and rain, Working hard to help ease the family's pain, Their dedication and hard work, never in vain, For their love and care, there is no refrain.

They have built homes and schools and more, Their contributions we cannot ignore, From fixing everything that's broken, To teaching us lessons that remain unspoken.

Fathers are the unsung heroes of our time, Their sacrifices and hard work are a true sign, Of their unwavering dedication and love, That lifts us up and makes us soar above.

We need fathers in this world today more than ever, To guide us through life's twists and turns, we must endeavour, To honour their hard work and sacrifice, And cherish their love and care, forever in our lives.

~ Dev Sommerville



September 2024

- 2nd Rodney Zass
- 6th Julie Palmer
- 10th Maurice Harwood
- 13th Trevor Lewin
- 14th Clarice Burt 101 Years
- 18th Betty Jones
- 19th Melva McKee
- 21st Ailsa Whinray and Darrell Lister
- 22nd Janice Corboy



Marion's 102nd Birthday

On the 11th of August, Marion celebrated her 102nd Birthday here at Woods Point with her fellow residents.

Our catering staff baked a very special cake for her.

Congratulations Marion and many happy returns!





Management and staff of Woods Point wish to pass on their condolences to family and friends of residents who have sadly passed.

August 2024

Joan Capewell Joan Cavanagh Jenny Stuttard



Care above and beyond.....

A relative of one of our residents was very concerned about one of our Gnomes who appeared to have had a nasty accident. He was found in two pieces. However, despite this very serious injury, still had a smile on his face.

Our Maintenance apprentice, Kye transported the victim via the John Deer ambulance to the Maintenance shed come hospital. Gerard was made comfortable with a "pillow" placed under his head and a somewhat less than hygienic towel covered his lower extremities.

After some quick obs Kye assessed that "Gerard" was able to undergo surgery.

Surgery was successfully undertaken, and Gerard is now once again in one piece.



Thanks Kye!



Christmas in

Our Residents celebrated Christmas in July by dressing up and enjoying a Christmas lunch. These themed events are proving to be very popular with everyone – it certainly appears to uplift everybody's mood.



Sisters Dot and Ailsa got right into the spirit of Christmas dressing up for the occasion.



Kath and Irene ready for Christmas Lunch.



The two Dons and Rod enjoying the festivities.



Sheila and Joyce enjoying the day.





Alma and Billie enjoying their Christmas lunch.

Resident Activities

Something blue

The residents in wing 5 had a "wear something blue" day in August





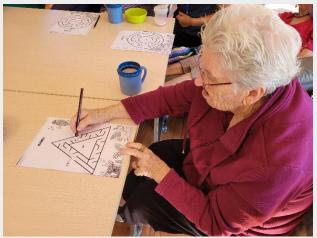
Resident Activities

Our Residents in Wing 5 recently took part in some problem-solving activities with the assistance of our staff.

Rae, Pat and Elaine are regular participants in our activities program and Joan also enjoyed being involved.









Joan loves nothing more than getting out and involved in the garden. She has a few pots set up outside her room and lovingly attends to them.



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MON	TUES	WED	THUR	FRI	SAT	SUN
30 9.30-Exercises. 10.30-Bus Outing. 2.00-Board Games. 3.00-Dominos.					2.00-Carpet Bowls. 3.00-Afternoon Tea.	1 2.00-Trivia. 3.00-Afternoon Tea.
2 9.30-Exercises. 10.30-Bus Outing. 2.00-Board Games. 3.00-Dominos.	3 9.30-Exercises. 10.00-Catholic Church. 10.30-Mini Golf. 2.00-BINGO	4 9.30-Exercises. 10.30-Carpet Bowls. 2.00-Anglican Church. 2.00-Hands & Nails.	5 9.30-Exercises. 10.30-Res/Rep Meeting 11.30-Qick Quiz. 2.00-BINGO.	6 9.30-Exercises. 10.45-Word Challenge. 1.30-Kiosk. 2.30-Happy Hour.	7 2.00-Carpet Bowls. 3.00-Afternoon Tea.	8 2.00-Trivia 3.00-Afternoon Tea.
9	10	11	12	13	14	15
9.30-Exercises. 10.30-Bus Outing. 2.00-Board Games. 3.00-Dominos.	9.30-Exercises. 10.00-Catholic Church. 10.30-Mini Golf. 2.00-BINGO	9.30-Exercises. 10.30-Carpet Bowls. 2.00-Anglican Church. 2.00-Hands & Nails.	9.30-Exercises. 10.30-Bob's 11.30-Qick Quiz. 2.30-SPRING DANCE.	9.30-Exercises. 10.45-Word Challenge. 1.30-Kiosk. 2.30-Happy Hour.	2.00-Carpet Bowls. 3.00-Afternoon Tea.	2.00-Trivia. 3.00-Afternoon Tea.
16	17	18	19	20	21	22
9.30-Exercises. 10.30-Bus Outing. 2.00-Board Games. 3.00-Dominos.	9.30-Exercises. 10.00-Catholic Church. 10.30-Mini Golf. 2.00-BINGO	9.30-Exercises. 10.30-Carpet Bowls. 2.00-Anglican Church. 2.00-Hands & Nails.	9.30-Exercises. 10.30-Bob's 11.00-Uniting Church. 2.00-LAKESIDE VOICES	9.30-Exercises. 10.45-Word Challenge. 1.30-Kiosk. 2.30-Happy Hour.	2.00-Carpet Bowls. 3.00-Afternoon Tea.	2.00-Trivia. 3.00-Afternoon Tea.
23	24	25	26	27	28	29
9.30-Exercises. 10.30-Bus Outing. 2.00-Board Games. 3.00-Dominos.	9.30-Exercises. 10.00-Catholic Church. 10.30-Mini Golf. 2.00-BINGO	9.30-Exercises. 10.30-PIANO LADY. 2.00- Anglican Church. 2.00-Hands & Nails.	9.30-Exercises. 10.30-Bob's. 11.30-Qick Quiz. 2.00-BINGO.	9.30-Exercises. 10.45-Word Challenge. 1.30-Kiosk. 2.30-Happy Hour.	2.00-Carpet Bowls. 3.00-Afternoon Tea.	PROGRAM SUBJECT TO CHANGE.