

# WOODS POINT NEWSLETTER

MARCH 2022



## The Aged Care Quality Standards are contained in the Quality of Care Amendment Principles 2018.

Each standard says what you, the consumer, can expect.

Your aged care provider has to meet an “outcome” for you and they have to demonstrate how they are meeting that outcome.

There are eight standards, and each one is about an aspect of care that contributes to your safety, health and well being.

This month Standard 7 and 8 will be discussed so you have a better understanding of the requirements of each standard.

The graphic shows which part of your care these standards relate to, or you can see the list below:

1. Consumer dignity and choice
2. Ongoing assessment and planning with consumers
3. Personal care and clinical care
4. Services and supports for daily living
5. Organisation's service environment
6. Feedback and complaints
7. Human resources
8. Organisational governance



### Standard 6: Human Resources:

#### Consumer outcome:

I get quality care and services when I need them from people who are knowledgeable, capable and caring.

#### Organisation statement:

The organisation has a workforce that is sufficient, and is skilled and qualified, to provide safe, respectful and quality care and services.



**Requirements:**

The organisation demonstrates the following:

1. The workforce is planned to enable, and the number and mix of members of the workforce deployed enables, the delivery and management of safe and quality care and services.
2. Workforce interactions with consumers are kind, caring and respectful of each consumer's identity, culture and diversity;
3. The workforce is competent and the members of the workforce have the qualifications and knowledge to effectively perform their roles;
4. The workforce is recruited, trained, equipped and supported to deliver the outcomes required by these standards;
5. Regular assessment, monitoring and review of the performance of each member of the workforce.



## Standard 8 – Organisational governance

**Consumer outcome:**

I am confident the organisation is well run. I can partner in improving the delivery of care and services.

**Organisation statement:**

The organisation's governing body is accountable for the delivery of safe and quality care and services.

## Requirements:

The organisation demonstrates the following:

1. Consumers are engaged in the development, delivery and evaluation of care and services and are supported in that engagement;
2. The organisation's governing body promotes a culture of safe, inclusive and quality care and services and is accountable for their delivery;
3. Effective organisation wide governance systems relating to the following:
  - (i) information management;
  - (ii) continuous improvement;
  - (iii) financial governance;
  - (iv) workforce governance, including the assignment of clear responsibilities and accountabilities;
  - (v) regulatory compliance;
  - (vi) feedback and complaints;





4. Effective risk management systems and practices, including but not limited to the following:
  - (i) managing high impact or high prevalence risks associated with the care of consumers;
  - (ii) identifying and responding to abuse and neglect of consumers;
  - (iii) supporting consumers to live the best life they can;
5. Where clinical care is provided—a clinical governance framework, including but not limited to the following:
  - (i) antimicrobial stewardship;
  - (ii) minimising the use of restraint;
  - (iii) open disclosure.

Whilst there are many challenges in meeting these standards, we will continue to work with you to ensure these are met.

Marita Seamer - Director of Nursing

# Monthly Reminders

## WOODS POINT HAPPY HOUR!

FRIDAY FROM 3PM



We host 'Happy Hour' in the main lounge every Friday at 3pm. We invite all to come and socialise, enjoy your beverage of choice and some music.

## Hair Salon Appointments

Wednesday & Thursdays appointments can be directly MADE with Kylie or through Reception



Resident and Representatives meeting is scheduled monthly.

The meetings are held on the **first Thursday of the month at 10.30 in the main dining room**. All residents are invited to attend these meetings.



### **Sweet St. Patrick's Day Sayings**

- Happy St. Patrick's Day!
- You're my lucky charm
- Luck o' the Irish
- The luck is in believing you're lucky
- May every petal on the shamrock bring you joy and good luck
- Wishing you a pot of gold this St. Patrick's Day
- It's the luck of the Irish!
- May your day be touched by some Irish luck
- Lucky like a four leaf clover
- Lucky me, lucky you, lucky together
- Charmed to know you
- May you be blessed with luck this St. Patrick's Day
- You're the cutest clover in the patch
- Green looks good on you
- May the luck of the Irish enfold you
- Let's toast to a life filled with good fortune and good company





All smiles from Cam and Dawn the best of friends

Harold and Noel enjoy reading and doing the crossword



Edith, Dolly and Gwen getting ready for the entertainment to begin



Peter and Terry  
enjoy sitting  
near the win-  
dows to enjoy  
the newspaper

Allan, Noreen  
and Elaine en-  
joying the  
Music



Iris, Lois and Kath  
like to join in on all  
the activities





Helen admiring  
Brian's Artwork



Bev, Bob, Rev and  
Norman having a  
fish in the sun







## March Birthdays

Peter Hann	3rd
Don O'Rafferty	3rd
Kaye Haebich	6th
Jean Morgan	6th
William Fitton	7th
Pam Gibbons	13th
Norman Looby	13th
Ernest Ives	14th
Rae Burns	21st
Terence Megarrity	21st
William Curtis	26th
Heinz Baytala	29th
Mary Allen	31st

Celebrating February Birthdays with a beautiful sponge made by Sandy. Topped with lots of berries.









## WOODS POINT INFORMATION FOR VISITORS

**Respiratory infections such as influenza and COVID-19 are especially dangerous for aged care residents. They can be easily spread, and Woods Point safety plans are designed to prevent their spread in this home.**

### **Responsibilities of Visitors:**

Visits should occur safely, and visitors should help with infection prevention and control. There is a shared responsibility for the safe management of visiting between residents, the aged care provider, governments, and visitors.

Visitors must assist with screening and other requirements including:

- not visiting when unwell or displaying any signs of a cold / flu, respiratory or COVID-19 symptoms,
- following infection prevention and control directions such as washing hands, wearing masks, staying in resident's room, keeping physically distant,
- responding truthfully to COVID-19 screening and vaccination questions,
- treating all workers with respect and courtesy,
- allowing the aged care home to sight evidence of their current vaccination status or recent COVID-19 test result,
- during periods of elevated risk to Residents, wearing added PPE, using booking systems, using dedicated visiting areas, allowing staff supervised screening and visiting (and its associated restrictions on visiting hours), including where this is not required by state or territory health orders.

Ref: COTA (Council on The Ageing Australia)

The facility has the authority to refuse access to visitors not complying with Public Health Orders. Please do not ask for special consideration outside of Public Health Orders and safety plans as refusal may offend.

Please understand you cannot be permitted to put everyone at risk if you do not follow the health, safety, and protection of the vulnerable, guidelines.

❖ **Mask wearing is mandatory. The mask must cover the nose and mouth and remain in place throughout the visit.**

❖ Face shields must be worn if the Aged Care facility staff advise you it is needed and must remain in place during the visit.

❖ If you are advised to wear PPE – Personal Protective Equipment – for example, gowns, gloves, masks, face shields, booties – the Aged Care staff will teach you how to put it on and take it off to ensure infection control is maintained. (Don and Doff). All PPE must stay safely in place throughout the visit.

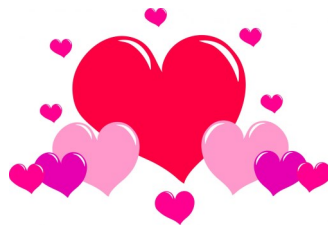
❖ Good Hand hygiene is essential. Please use the alcohol gel at Reception and rub over hands for 20 seconds or until it has dried.

❖ Visitors are to go directly to and from the room of the Resident they are visiting or visit with a Resident outside. Social distancing and mask wearing are still required.

We understand that your loved one appreciates your frequent and regular visits, and this is always balanced for the safety of all who call Woods Point home.

Thank you for your consideration and care of others in this matter

A big surprise for our residents on the 11th February when staff member Christine called in on her way to her nuptials.







Valentines Day was celebrated with cakes, lollies, tea & beverages for the residents.



My Name is: ♥  
♥ Doreen ♥  
my Valentine's Day  
Advice is: Have fun ♥



My Name is: ♥  
♥ Ron ♥  
my Valentine's Day  
Advice is: Be true & Love ♥



my Name is: ♥  
♥ Lilly ♥  
My Valentines Day ♥  
Advice is: Be happy together ♥  
Don't Grumble. ♥









Due to the hot weather our golf day was brought inside. Still very competitive residents hitting high numbers





Holly our DT has started a Nail Bar for the residents to get pampered.

