WOODSPOINT NEWSLETTER JANUARY 2022

2022 HAPPY NEW YEAR



The Year that was at Bentley Wood - Yarrawonga:

2021 has been a verv busv vear for us all at Bentley Wood - Yarrawonga Care with many

residents con

The Covid Page 2 patience with



e and Permanent Care Residents.

ded many challenges for all. We thank you for your reening required on entry. It has ensured we have

been able to keep everyone safe. Lets continue to ensure we abide by the rules and not risk our most vulnerable.

Here is a summary for 2021:

We have seen 39 new residents. A combination of respite and permanent residents, which were admitted to Bentley Wood - Yarrawonga for varying lengths of stay.

56% of our residents are female.

27 new staff have commenced as part of our team in 2020.

We currently employ 101 staff at Woods Point.

We have received 848 documented incidents.

We have received 20 documented improvements and suggestions

We have reviewed and updated over 140 policies and procedures.

We have completed over 90 audits on a full range of areas.

We have completed33 quality activity reports.

We have received and fixed hundreds of maintenance requisitions.

Resident survey: satisfaction rate of 99% - which identifies a strong indication that the organisation is meeting the vast majority of needs. Thank you for all the lovely comments about the staff. The staff do a fantastic job with every resident and work very hard to meet individual needs. We applaud the staff for their efforts and nice to see residents acknowledge their efforts also.

Resident / Representative survey: satisfaction rate of 99% - outstanding result. Every resident at Bentley Wood - Yarrawonga is treated with respect and according to the Charter of Care Recipients' Rights and Responsibilities displayed throughout the facility. The staff



ensures the care provided is according to best practice and this is evidenced through our accreditation history, the overwhelming positive results of the resident and resident representative survey and the formal and informal discussions held with all key stakeholders.

Staff survey: 97% satisfaction. The results are a reflection of the majority of staff focusing on high standards of resident care and service, respect and professionalism, and teamwork.

We have dished up countless meals to residents, visitors and staff from our kitchen, with all meals being prepared on site under the guidance from our visiting Dietitian. We have celebrated all of the resident's birthdays during the year.

I would like to thank all the staff for their tireless work, humour, commitment to the residents and professionalism in the care and services they deliver. I know all the residents appreciate your efforts.

We face many challenges every day and celebrate many occasions and although we may not get it right all the time, every effort is made to ensure the residents are secure, happy and respected.

We would also like to make special mention of our fabulous residents for your positive outlook and appreciation for your life at Bentley Wood – Yarrawonga.

We thank all our external services such as hairdresser, volunteers, medical staff, allied health staff and contractors.

We also thank representatives, volunteers, staff and visitors for the hard work and commitment to making Bentley Wood what it is.

We look forward to a successful and happy 2022 and let's work together to maintain all our safety. Please when visiting wear your mask correctly and maintain social distancing at all times.

May we continue to face the successes and challenges together at Bentley Wood – Yarrawonga.

Website: www.bentleywoodpl.com.au

Marita Seamer - Director of Nursing

Monthly Reminders

WOODS POINT HAPPY HOUR!

FRIDAY FROM 3PM

We host 'Happy Hour' in the main lounge every Friday at 3pm. We invite all to come and socialise, enjoy your beverage of choice and some music.



Hair Salon Appointments

Wednesday & Thursdays appointments can be made directly with Kylie or by leaving your name with reception

JANUARY 2022

NEVILLE LIMBRICK 7^{TH} MICHAEL WIDDUP 8^{TH} DOLLY CASSIDY 12^{TH} MAVIS DILLON 12^{TH} RODNEY BERRY 14^{TH} NOEL PALLOT 19^{TH}

Australian Airforce turns 100

With the Airforce turning 100 this year what a better way to celebrate with the Service Men and Women who also turned 100 years of age.

On Tuesday the 14th December 2021 Harold was presented with a plaque commemorating the occasion







Page 7











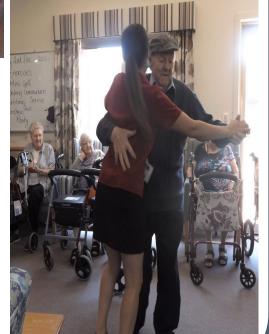
Christmas at Woodspoint

















What a day Heather, Wendy and Emma kicking up their heels with Ernie thoroughly enjoying the show. The staff in the kitchen making lots of goodies from Plum pudding to white Christmas slice.

A huge thankyou to Greame Gibbons for sharing his beautiful Activity Set that is on display in the main lounge









To one and all, with the easing of restriction this year it was great to see a lot of the families taking loved ones out for lunch or dinner.















A huge thank you to Jo for running the Kiosk every Friday



Congratulations to our Christmas Raffle Winner Dolly Cassidy



Page 12

TONY AND THE BAND ENTERTAINING ALL DURING HAPPY HOUR









A MIX OF SONGS FROM CAROLS TO BUSH BALLADS



Verse of the Month

Never forget how far you've come. All the times you pushed on even when you felt you couldn't. All the mornings you got out of bed no matter how hard it was. All the times you wanted to give up but fought through another day. Never forget the strength you've gained along the way.







A special treat for Dolly's Great Grandchildren, what perfect timing, children were allowed by Patient Transport staff to have a look and turn

Management and staff would like to express their sympathies to the Representatives on the passing of:

Coral Robinson





CVS visits are available to anyone nceiving government-subsidised residential aged care or Home Care Packages, including people who are approved and on a waiting list for residential care or home care packages.

Register to receive a CVS visitor

y of life and help you

Volunteer as a CVS visitor

Contact for more information

ACT, NSW, VIC 0421 330 230 NT (08) 8928 0620 QLD (87) 3379 7200 5A (08) 8326 0020 TAS (83) 6282 1505

WA (88) 9319 0916 ander to harrise. Con powers, r

www.health.gov.au/ev

Providing friendship and companionship to older people

The Community Visitors Scheme (CVS)



Congratulations to Ed & Ruth Harris on celebrating their 70th Wedding Anniversary



09	ULBUI	GOULBURN & OV	/ENS Ja	ENS January 2022	022	
NOM	TUES	WED	THUR	FRI	SAT	NUS
31 9.30-Exercise 10.45-Table Games. 1.30-Memory Cards 2.00-Movie		the second se			1 NO ACTIVITY STAFF	2 NO ACTIVITY STAFF
3 9.30-Exercise 10.45-Scrabble 1.30-Board Quiz 2.00-Movie	4 9.30-Exercise 10.00-Catholic Church 10.45-Carpet Bowls 2.00-BINGO	5 9.30—Exercise 10.30-Quoits 1.30-Word Game 2.00-Anglican Church 2.30-Reminince	6 9.30Exercise 10.30-Res/Rep/Meeting 11.30-Quick Quiz 2.00-BINGO	7 9.30-Exercise 10.45-Word Challenge 1.30-Kiosk/Quiz 2.30-HAPPY HOUR	8 NO ACTIVITY STAFF	9 NO ACTIVITY STAFF
10 9.30-Exercise 10.45-Table Games 1.30-Board Games 2.00-Movie	11 9.30-Exercise 10.00-Catholic Church 10.45-Carpet Bowls 2.00-BINGO	12 9.30-Exercise 10.30-Bobs Game 1.30-Board Game 2.00-Anglican Church 3.00- Monthly Birthdays	13 9.30-Exercise 10.45-Museum 2.00-BINGO	14 9.30-Exercise 10.45-Word Challenge 1.30-Kiosk/Quiz 2.30-HAPPY HOUR	15 NO ACTIVITY STAFF	16 NO ACTIVITY STAFF
17 9.30-Exercise 10.45-Table Games 1.30-Board Games 2.00-Movie	18 9.30-Exercise 10.00-Catholic Church 10.45-Carpet Bowls 2.00-BINGO	19 9.30-Exercise 10.00-Golf Putting 1.30-Board Game 2.00-Anglican Church 2.30-Quoits	20 9.30-Exercise 10.45-Bobs 2.00-Uniting Church 2.00-BINGO	21 9.30-Exercise 10.45-Word Challenge 1.30-Kiosk/Quiz 2.30-HAPPY HOUR	22 NO ACTIVITY STAFF	23 NO ACTIVITY STAFF
24 9.30-Exercise 10.45-Table Games 1.30-Quick Quiz 2.00-Movie	25 9.30-Exercise 10.00-Catholic Church 10.45-Carpet Bowls 2.00-BINGO	26 Australia Day B.B.Q. Lunch 1.30-Aussie Quiz 3.00-Afternoon Tea	27 9.30-Exercise 10.45-Golf Putting 2.00-BINGO	28 9.30-Exercise 10.45-Word Challenge 1.30-Kiosk/Quiz 2.30-HAPPY HOUR 2.30-HAPPY HOUR 2.30-HAPPY HOUR SCANSE	29 NO ACTIVITY STAFF	30 PROGRAM SUBJECT TO CHANGE.
	N	ANGLICAN CHIIRCH WILL RETTIRN MID FEBRILARY 2022	WILL RETURN	VID FFRRIARV	<u> </u>	

ANGLICAN CHUKCH WILL KETUKN MILD FEBKUARY 2022