

WOODS POINT NEWSLETTER

JANUARY 2021





Resident & Representative Meeting Minutes December 2020

Menu/ Food:

- Soup & prawn cocktail delicious. On occasion meals are not hot enough- all are encouraged to speak up in this case so meals can be reheated.

Representative Survey- November

- 99% satisfaction- a fantastic result. Please refer to December newsletter for more information.

Table settings

- Placemats sourced to create a more homely environment

Heat policy

- Heat policy will be enforced. Residents are unable to leave the facility unaccompanied if the weather is >32.

Raised garden beds

- For residents to maintain if they wish however will ensure maintained if they do not wish. Request for smaller, lighter hose to make watering easier.



Resident and Representatives meeting is scheduled monthly. The meetings are held on the **first Thursday of the month at 10.30 in the main dining room**. Next meeting will be 7th January 2021. All residents & representatives are invited to attend these meetings.

Monthly Reminders

WOODS POINT HAPPY HOUR!

FRIDAY FROM 3PM



We host 'Happy Hour'
in the main lounge
every Friday at 3pm.
We invite all to come
and socialise, enjoy your
beverage of choice and
some music.



Hair Salon Appointments

Mondays, Wednesdays & Thursdays appointments
can be made directly with Kylie or by leaving your
name with reception

The Year that was at Bentley Wood - Yarrawonga:

2020 has been a very busy year for us all at Bentley Wood - Yarrawonga Care with many residents coming and going, both



Respite and Permanent Care Residents. The COVID-19 Pandemic has certainly provided many challenges for all. We thank you for your patience with regards to visiting and screening required on entry. It has ensured we have been able to keep everyone safe. Lets continue to ensure we abide by the rules and not risk our most vulnerable.

Here is a summary for 2020:

We have seen 64 new residents. A combination of respite and permanent residents, which were admitted to Bentley Wood - Yarrawonga for varying lengths of stay.

- ◇ 58% of our residents are female.
- ◇ 42 new staff have commenced as part of our team in 2020.
- ◇ We currently employ 119 staff at Woods Point.
- ◇ We have received 1118 documented incidents.
- ◇ We have received 26 documented improvements and suggestions
- ◇ We have reviewed and updated over 159 policies and procedures.
- ◇ We have completed over 90 audits on a full range of areas.
- ◇ We have completed 52 quality activity reports.
- ◇ We have received and fixed hundreds of maintenance requisitions.



Resident survey: satisfaction rate of 97.5% - which identifies a strong indication that the organisation is meeting the vast majority of needs. Thank you for all the lovely comments about the staff. The staff do a fantastic job with every resident and work very hard to meet individual need. We applaud the staff for their efforts and nice to see residents acknowledge their efforts also.

Resident / Representative survey: satisfaction rate of 99% - outstanding result. Every resident at Bentley Wood - Yarrawonga is treated with respect and according to the Charter of Care Recipients' Rights and Responsibilities displayed throughout the facility.

The staff ensures the care provided is according to best practice and this is evidenced through our accreditation history, the overwhelming positive results of the resident and resident representative survey and the formal and informal discussions held with all key stakeholders.

Staff survey: 99% satisfaction. A fabulous result. The results are a reflection of the majority of staff focusing on high standards of resident care and service, respect and professionalism, and team work.

We have dished up countless meals to residents, visitors and staff from our kitchen, with all meals being prepared on site under the guidance from our visiting Dietitian.

We have celebrated all of the resident's birthdays during the year.

I would like to thank all the staff for their tireless work, humour, commitment to the residents and professionalism in the care and services they deliver. I know all the residents appreciate your efforts.

We face many challenges every day and celebrate many occasions and although we may not get it right all the time, every effort is made to ensure the residents are secure, happy and respected. We would also like to make special mention of our fabulous residents for your positive outlook and appreciation for your life at Bentley Wood – Yarrawonga. We thank all our external services such as hairdresser, volunteers, medical staff, allied health staff and contractors. We also thank representatives, volunteers, staff and visitors for the hard work and commitment to making Bentley Wood what it is. We look forward to a successful and happy 2021 and let's work together to maintain all our safety.

May we continue to face the successes and challenges together at Bentley Wood – Yarrawonga.

Marita Seamer - Director of Nursing





MERRYCHRISTMAS

FROM WING 5



Christmas Day at Woods Point

On all accounts, a fantastic day enjoyed by residents and staff. Many photos were captured to remember such a wonderful day.







Christmas Raffle

Brian Bennett 1st prize
Pat Crothers 2nd prize
Debbie Clements 3rd prize













January Birthdays

Dorothy Oliver ~ 2nd

Michael Widdup ~ 8th

Doreen Cassidy ~ 12th

Mavis Dillon ~ 12th

Rodney Berry ~ 14th

Noel Pallot ~ 19th

Lorne Scoble ~ 22nd

Alan Foster ~ 25th

Eileen Currie 27th





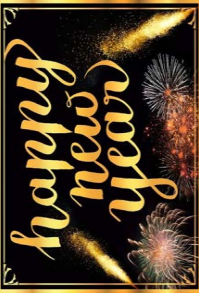


Management and staff would like to
express their sympathies to the
Representatives on the passing of :



Malcolm Stewart

GOULBURN & OVENS January 2021

MON	TUES	WED	THUR	FRI	SAT	SUN
 4 9.30-Exercise 10.30-Words 1.30-Walks 2.30-Quoits 3.30-Discussion 11 BEACH DAY 9.30-Exercise 10.30-Beach Volleyball 2.00-Col Watson 3.30-Thong Throw	 5 9.30-Exercise 10.30-Carpet Bowls 2.00-BINGO 9.30-Exercise 10.30-Craft 1.30-Quoits 2.00-Anglican Ch. 3.15-Hangman	 6 9.30-Exercise 10.30-Craft 1.30-Quoits 2.00-Anglican Ch. 3.15-Hangman	 7 9.30-Exercise 10.30-Res/Rep. Meeting 11.30-Quiz 2.00-BINGO	 8 9.30-Exercise 10.00-Men's Retreat 11.15-Word Challenge 1.30-Kiosk/Quiz 3.00-Happy Hour 15 9.30-Exercise 10.00-Men's Retreat 11.15-Word Challenge 1.30-Kiosk/Quiz 3.00-Happy Hour	2 NO ACTIVITY STAFF	3 NO ACTIVITY STAFF
18 9.30-Exercise 10.30-Word Game 1.30-Walks 2.00-Bobs 3.15-Discussion	19 9.30-Exercise 10.30-Carpet Bowls 2.00-BINGO	20 9.30-Exercise 10.30-Craft 2.00-Anglican Ch. 2.00-Scenic Drive 3.15-Hands/Nails	21 9.30-Exercise 10.30-Scenic Drive 11.30-Hangman 2.00-BINGO	22 9.30-Exercise 10.00-Men's Retreat 11.15-Word Challenge 1.30-Kiosk/Quiz 3.00-Happy Hour	23 NO ACTIVITY STAFF	24 NO ACTIVITY STAFF
25 9.30-Exercise 10.30-Bobs 1.30-Scenic Drive 3.15-Reading	26 AUSTRALIA DAY 9.30-Exercise 10.30-Bobs 1.30-Scenic Drive 3.15-Reading	27 9.30-Exercise 10.30-Craft 1.30-Scenic Drive 2.00-Anglican Ch. 3.15-Trivia	28 9.30-Exercise 10.30-Scenic Drive 11.30-Words 2.00-BINGO	29 9.30-Exercise 10.00-Men's Retreat 11.15-Word Challenge 1.30-Kiosk/Quiz 3.00-Happy Hour	NO ACTIVITY STAFF	PROGRAM SUBJECT TO CHANGE.