

## WHAT'S THE POINT

**January 2020**

Welcome to the January Edition of;  
“What’s the Point”  
The Woods Point Aged Care  
Residents/Representatives  
Monthly Newsletter



## Resident & Representative Meeting Minutes



### Privacy & Dignity

- A doctor consultation room will be provided near the low care lounge to ensure privacy for residents
- W3 & W5 residents will continue to be seen in their rooms as appropriate.

### French Day

- Thank you to all that made the French day a success- the food was delicious!



### Tea & Coffee Area

- Please be patient and wait your turn, consider others as it may take them a little longer to make tea/ coffee.

### Thank you to staff

- All residents expressed their appreciation for the efforts, respect, kindness and attention they receive at Woods Point.

### Happy hour

- Thank you to Joe and Gavin for happy hour each Friday. All are welcome for drinks and nibbles every Friday from 3pm!



### Food

- Please provide Sam & Marita with feedback regarding meals- we are looking to implement suggestions!

**Next Meeting: 2nd January 2020**

Please come along to the next meeting to add in your suggestions. We are always aiming for improvements.

## The Year that was at Bentley Wood - Yarrawonga:

2019 has been a very busy year for us all at Bentley Wood - Yarrawonga with many residents coming and going, both respite and permanent care residents.



### Here is a summary for 2019:

We have seen 81 new residents. A combination of respite and permanent residents, which were admitted to Bentley Wood - for varying lengths of stay.

- 58% of our residents are female.
- 37 new staff have commenced as part of our team in 2019.
- We currently employ 122 staff at Woods Point.
- We have received 710 documented incidents.
- We have received 34 documented improvements and suggestions
- We have reviewed and updated over 175 policies and procedures.
- We have completed over 84 audits on a full range of areas.
- We have completed 51 quality activity reports.
- We have received and fixed hundreds of maintenance requisitions.

**Resident survey:** satisfaction rate of 98.5% - which identifies a strong indication that the organisation is meeting the vast majority of needs. Thank you for all the lovely comments about the staff. The staff do a fantastic job with every resident and work very hard to meet individual need.

**Resident / Representative survey:** satisfaction rate of 92% - great result.

**Staff survey:** 98.6% satisfaction. A fabulous result.

Staff commitment to Woods Point for 5 years or longer has been 53 in total and 28 staff members have achieved 10 years of service.

We have dished up countless meals to residents, visitors and staff from our kitchen, with all meals being prepared on site under the guidance from our visiting Dietician.

We have celebrated all of the resident's birthdays during the year.

I would like to thank all the staff for their tireless work, humour, commitment to the residents and professionalism in the care and services they deliver. I know all the residents appreciate your efforts.

We face many challenges every day as well as celebrate many occasions and although we may not get it right all the time, every effort is made to ensure the residents are secure, happy and respected.

We would also like to make special mention of our fabulous residents for your positive outlook and appreciation for your life at Bentley Wood - Yarrawonga.

We thank all our external services such as hairdresser, volunteers, medical staff, allied health staff and contractors.

We also thank representatives, volunteers, staff and visitors for the hard work and commitment to making Bentley Wood what it is.

We look forward to a successful and happy 2020 and wish you all the best for the coming year.

May we continue to face the successes and challenges together at Bentley Wood - Yarrawonga.

Website: [www.bentleywoodpl.com.au](http://www.bentleywoodpl.com.au)

Marita Seamer - Director of Nursing



## Resident Christmas Party

The annual Woods Point Christmas party was a fantastic success. Thank you to all staff and residents who contributed. Ray Macartney entertained along with our very own dancing queens. Well done all. Our beautiful photos of the night are pictured below.











## Wing 5 Activities

A glorious day for a barbecue! Wing 5 residents enjoyed a lovely morning BBQ this week.

Our 2 fabulous 'chefs' Joe & Bob did a wonderful job and even had help from Shirley with the onions. A great day in the sunshine had by all.

Wing 5 Residents also experienced an amazing Christmas lunch this month with their families and friends. Such a lovely time, especially for those who had some extra company to celebrate the Christmas cheer.

Residents welcomed a visit from some gorgeous kelpie puppies this month. A cuddle and a kiss was very much enjoyed- especially by Joan & Sheila.



## Christmas Raffle Winners



1st. Pat O'Brien  
2nd. Kath Jenkins  
3rd. Judith Swann

Congratulations ladies- Enjoy!

## Special Events Calendar for January

1st January: New Years Day

8th January: Monthly Birthday Afternoon Tea

Every Monday 11am: Frank & Jenny Sing Along

Every Tuesday:

- 10:30 am: Carpet Bowls
- 2pm: Bingo

Every Friday 3pm: Happy Hour & Nibbles

27th January: Australia Day Celebration

Please check out the Activities Program for more details & activities. If you have any suggestions please let activity staff know!

## Birthdays

We wish the following residents a very happy birthday. May their next year of life be filled with good health & memories.

Dorothy Oliver- 2nd

Michael Widdup- 8th

Dolly Cassidy 12th

Rod Berry- 14th

Noel Pallot- 19th

Lorne Scoble- 22nd

Nancy Holder- 24th

Alan Foster 25th

Eileen Currie- 27th

Ian Quarrell- 27th

Shirley Ralston- 30th

In loving memory of:

**Brian McInerney**

**Violet Dowsey**



Woods Point Residents & Staff extend our sincerest condolences to the family of Brian & Violet.

May they Rest in Peace

## Administration Announcements & Reminders

### Child Sponsorship

Woods Point offers all residents and staff the opportunity to donate to World Vision for our child sponsorships every month. See reception if you would like to contribute \$2- \$5 each month and it can be added to your account.



### Hear Well, Live Well, Age Well

At Bloom hearing, we are working towards being most thoughtful and comprehensive hearing health provider in Australia. We have over 250 clinics across Australia.

Our clinics are staffed by fully qualified and accredited hearing specialists who are passionate about finding the best possible hearing solutions for all our clients.

Bloom hearing specialists are committed to caring for your hearing. We know that a hearing loss can have a major impact on people's lives and can be challenging.

Bloom hearing—Yarrawonga will be offering Woods Point resident's Free Hearing Health Checks:

Date: Wednesday 15<sup>th</sup> January 2020



Time: 9am - 12 noon

Location: Woods Point Aged Care.

Please book at reception



# Goulburn & Ovens January 2020

MON	TUES	WED	THUR	FRI	SAT	SUN
 <p>9.30-Exercise. 10.30-Word Challenge. <b>11.00-Frank/Jenny.</b> 11.30-Hangman. 1.30-Bobs.. 3.15-Trivia.</p>	 <p>9.30-Exercise. <b>10.00-Catholic Church</b> <b>10.30-Carpet Bowls.</b> <b>2.00-Bingo</b></p>	<p><u><i>-Welcome the New Year 2020 Reminiscing</i></u> 1.30-Hangman.. 2.30-New-Year Quiz. 3.30-The Bridge</p>	<p>9.30-Exercise. <b>10.30-Resident Rep Meeting.</b> 11.15-Word Master. 2.00-BINGO</p>	<p>9.30-Exercise, 10.00-Mens Shed 11.15 -Word Challenge 1.45-Kiosk/Quiz 2.30-Target Master <b>3.00-HAPPY HOUR</b></p>	<p><b>Movies</b> <b>Wing 1</b></p>	<p><b>ACTIV-ITY</b> <b>IN WING 5</b></p>
<p>9.30-Exercise. 10.30- 1.1 Visit <b>11.00-Frank/Jenny.</b> 1.30-Bean Bag Toss. 3.15- Word Challenge.</p>	<p>9.30-Exercise. <b>10.00-Catholic Church.</b> <b>10.30-Carpet Bowls.</b> <b>2.00-Bingo.</b></p>	<p>9.30-Exercise. 10.30-Craft. 1.45-Trivia. <b>2.00-Anglican Church.</b> <u><i>3.00 Monthly Birthday.</i></u></p>	<p>9.30-Exercise. 10.30-1.1 Visit. 11.00-BeanBag Throw. 2.00- BINGO</p>	<p>9.30-Exercise, 10.00-Mens Shed 11.15 -Word Challenge 1.45-Kiosk/Quiz 2.30-Target Master <b>3.00-HAPPY HOUR</b></p>	<p><b>Movies</b> <b>Wing 1</b></p>	<p><b>ACTIV-ITY</b> <b>IN WING 5</b></p>
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<p><b>NO ACTIVITY STAFF AM</b>  1.30-Australia Day Quiz 3.00-Bobs. 4.00-Reminiscene</p>	<p>9.30-Exercise. <b>10.00-Catholic Church.</b> <b>10.30-Carpet Bowls.</b> <b>2.00-Bingo</b></p>	<p><b>9.30-Exercise.</b> 10.30-Craft 1.30-HangMan. <b>2.00-Anglican Church</b> 3.15-The Bridge</p>	<p>9.30-Exercise. 10.30-1.1 Visit.. 11.00-Fun with Words. <b>2.00-Bingo</b></p>	<p>9.30-Exercise, 10.00-Mens Shed 11.15 -Word Challenge 1.45-Kiosk/Quiz 2.30-Target Master <b>3.00-HAPPY HOUR</b></p>	