WHAT'S THE POINT

SEPTEMBER 2018

May the spring of your love be tender & sweet, The summer be rich & fulfilling, The Autumn be warm Let there be love always in your life. Happy Spring Season

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Resident and Representatives meeting is scheduled monthly.

The meetings are held on the first Thursday of the month at 10.45 in the main dining room.

All residents and their family & representatives are invited to attend these meetings.



Thursday September 6th



We host 'Happy Hour' in the main lounge every Friday at 3pm. Come along and listen to some music, enjoy a sherry, beer, wine, shandy or soft drink & have a chat with the other residents!

September 13ts



Is international Chocolate Day

Hair Appointments

Mondays, Wednesdays and Thursdays Appointments can be made directly with Kylie or by leaving your name with reception.



Betty & Ginger



Our new residents at Woods Point are very comfortable in their new home. Betty & Ginger are now surprising us daily with laying fresh eggs.

Who owns which egg?

Raffle winner



Congratulations to Joe for being the lucky winner of our Christmas in July raffle which was drawn on the 7th August.

We hope you enjoy your basket of wonderful goodies.

Next raffle will be drawn at Spring dance.

\$2 each or 3 for \$5

Tickets can be purchased from reception or Activity staff

We have some new signs at the entrances to Woods Point to ask Visitors to consider:



To Help to Protect others:

If you have a Respiratory Illness or Gastroenteritis:

- Please postpone your visit until at least 3 days after your symptoms have stopped

If you have been in contact with others who have a Respiratory Illness or Gastroenteritis:

- Please postpone your visit for at least 3 days even if you do not have symptoms, or
 - if you are unable to visit at a later and safer date
- Please use the *Hand Hygiene gel and a mask*, and avoid touching as many surfaces and people as possible

THANK YOU FOR YOUR

CONSIDERATION

Each month we are profiling some of the expected outcomes of the Accreditation Standards. This month we focus on Expected Outcome

STANDARD 1.7: INVENTORY AND EQUIPMENT:

This expected outcome requires that:

Stocks of appropriate goods and equipment for quality service delivery are available.

The focus of this expected outcome is 'results':

- Management demonstrates it has suitable goods and equipment appropriate for the delivery of services.
- Care recipients/representatives confirm appropriate goods and equipment are provided by the home and are available for the delivery of services to meet care recipients' needs.
- The home has evidence of the safety, working order and useability of appropriate goods and equipment.

Bentley Wood processes in place to ensure this expected outcome is met considers the following:

Woods Point assesses what goods and equipment residents, management and staff need for quality service delivery. This is in consultation with residents, representatives, health professionals and staff.

The equipment required reviews all aspects of care needs including:

- Routine and specialised health and personal care
- Care recipient lifestyle
- Catering
- Housekeeping and cleaning
- Maintenance processes
- Emergency and risk management



Ordering is conducted regularly and as per the stock list levels to ensure adequate equipment is in stock at all times.



Electronic supplier agreements are in place to ensure we have compliant supplier and brokered service agreements, in place at all times. The agreements capture relevant supplier information which enables Woods Point to electronically store documentation and track when agreements and insurance renewals are due.

Good relationships with our suppliers and prompt payment of invoices ensure responsiveness of service is maintained.

Rotation of stock is in place to ensure goods do not expire prior to use. Stock is checked regularly to ensure expired stock is discarded as required.

Equipment requests are actioned in a timely manner to ensure the appropriate necessary equipment is in place at all times.

A preventative maintenance program is in place to ensure equipment maintenance is regularly performed on equipment to



lessen the likelihood of it failing. It is performed while the equipment is still working so that it does not break down unexpectedly. Preventative maintenance is conducted by internal staff and where necessary external suppliers based on the manufacturer's instructions.

- We monitor the cost of repairs and make a determination based on age of equipment and cost of repairs to determine if to fix or replace.
- An asset register is also in place for all equipment to identify date of purchase and replacement requirements.

Training is provided induction and when chases are made. how to use the equip-



for all staff on equipment at any new equipment pur-This ensures all staff know ment safely.

Through the recent resident and staff surveys the questions related to equipment supplies indicate that the facility responds to equipment requests and has adequate supplies of equipment and stock on most occasions.

If you have any questions or concerns regarding equipment and stock supplies please discuss with any of the staff at Woods Point.

Marita Seamer

Director of Nursing



Morning Exercises



Exercise group each morning at 9.30am taken by Harshil our resident physiotherapist

All residents are welcome to come along and join in.

Residents work at their own pace!





One of the exercises we did was the parachute game.

Only in Australia Quiz

- 1. What is the distance around a circle called?
- 2. What is the name of the boy that visits the chocolate factory owned by Willy Wonka?
- 3. What is the name of the fairy in Peter Pan?
- 4. Which country is home to the kangaroo?
- 5. And which country is home to the Giant Panda?
- 6. Which country shares the same peninsula with Spain?
- 7. Where in Scotland is there supposedly a lake monster called Nessie?
- 8. What is the name of the policeman in the pre-school childrens' television series Balamory?
- 9. Which fictional detective lived at 221b Baker Street?
- 10. What food do Giant Pandas normally eat?
- 11. Which country sent an Armada to attack Britain in 1588?
- 12. Saint Patrick is the Patron Saint of which country?

Pictures of the month











September Birthday's

Rod Zass ~ 2nd Frank Preston ~ 3rd Clarie Davis ~ 7th Margaret Sandford ~ 10th Joyce Hodgkinson ~ 13th Mona Atkin ~ 15th Carmel Nunn ~ 17th Helen Robertson ~ 22nd Lorraine Myers ~ 29th 80 years young



Management and staff would like to express their sympathies to the Representatives on the passing of :

Marjorie Atkinson

Ray Lewin

Junee Lawless May they Rest in Peace.





Birthday Celebrations



Rose & Joan celebrated their 90th birthday surrounded by friends & family.

Lunching at Burkes



This month the residents went to Burkes Hotel for lunch.

Lunch was scrumptious with all residents enjoying their meal and the company!





Quiz Answers

Answers:

- 1. Circumference
- 2. Charlie Bucket
- 3. Tinkerbell
- 4. Australia
- 5. China
- 6. Portugal
- 7. Loch Ness
- 8. PC Plum

9. Sherlock Holmes 10.Bamboo 11. Spain 12. Ireland



North East Dental Solution Yarrawonga are excited to be working in partnership with Woods Point with providing dental service's to our residents. We will be providing a free check up for all residents.

A detailed report will be sent to residents or their guardians with all treatment concerns and consent will be required before any treatment is commenced.



If you would like to take part in this free check-up please ask reception staff at Woods Point for a consent form or you can phone NEDS on (03) 5747 8108 if you have any questions or queries.

Annual Inspection

We will be undertaking an annual environmental inspection of the entire facility, including residents rooms over the next 2 months.

We will be identifying maintenance and cleaning

requirements, clutter of rooms and equipment needs.

If you have any concerns regarding this please see Marita to discuss



<u>Glam Day</u>



This month brought a little Glamour to Woods Point, with residents & staff wearing their best for a afternoon filled with laughter & cheer for Glam day.

Residents got into the spirit with cheering and clapping as they watched on awaiting their turn to strut the carpet.



After our fashion parade residents & family enjoyed a wonderful high tea prepared by the kitchen.



<u>Glam Day</u>









<u>Glam Day</u>













Special Events on the September Calendar

1st ~ Spring is here

5th ~ Piano Lady

6th ~ Resident/Representative meeting

12th ~ Monthly Birthdays

13th ~ Shopping Trip

14th ~ Happy Hour

21st ~ Happy Hour

24th ~ Footy Craft

26th ~ Footy Colours day

27th ~ Pub Lunch

28th ~ AFL public holiday

29th ~ AFL Grand Final



Daily exercises, Room visits, card games, knitting, gardening, garden walks, bus drives, entertainment and many more activities are included on the daily calendar displayed in the dining room.

If you have any ideas for activities, come along to the Residents/Representatives meetings and share your ideas, we would love to hear them.