



ANZAC Service
@ Woods Point
9th November at 2pm

**Age shall not weary them
nor the years condemn
with the going down of the sun
and in the morning**



9th November 2016

Yarrawonga - Mulwala RSL Sub-Branch
2016 Woods Point Service

Assemble approximately **13.45pm**

Introduction by sub-branch President
Address by guest speaker Major Jess Barker

2pm Last Post

Minute Silence

Reveille

ODE to the fallen “ They Shall Grow not Old”

Lest We Forget

Laying of the wreaths.

National Anthem led by John Duncan
Assisted by Sacred Heart Primary School Choir

Thank you and close by Sub-Branch President

When a resident has a medical appointment away from Woods Point — Please ensure you take your medication chart to the appointment and make sure any changes to your medications are written on the medication chart. This can be obtained from the care staff.

Remember to bring the chart back to Woods Point.

Without this Woods Point does not have the information to administer new medications, get them from the Pharmacy or assist Residents with new orders.

Election Information:

Please be advised that age is not a reason accepted by the electoral commission to not vote. Residents and or representatives must complete a form signed by the doctor to say the resident is no longer able to vote. If this is not completed the resident will be issued with a fine.

This expected outcome requires that:

The organisation actively pursues continuous improvement

What is continuous improvement?

Continuous Improvement is a systematic, ongoing effort to raise a residential care home's performance as measure against the 44 Accreditation Standards.

Continuous Improvement:

Takes into account the needs of residents, and may involve them in improvement activities.

Involves a focus on lifting performance in each of the Standards focusing on systematic and integrated improvements with clearly defined objectives.

Is results-focused which can be demonstrated through outcomes and actions.

Ranges in scale from smaller programs to significant initiatives.

Continuous improvement involves the establishment and support of a culture that aims for better practice in care and services for residents.

A culture of continuous improvement means the residential aged care home is responsive to change from a variety of inputs and can continually develop a quality service that is of value to the residents.

A sound continuous improvement program can demonstrate the following:

Results – actual improvements made and their benefits to residents

Planned and projected results – actual improvements planned or being introduced and benefits to residents

Baseline – the current situation the home is trying to change

Monitoring – systems to monitor a new process or activity during implementation

Evaluation – systems to monitor a new process or activity once it has been

implemented and sustainability.



One aspect that distinguishes an organisation that 'actively pursues continuous improvement' from one that does not is the existence of a planned approach to improving. In an ad hoc approach, improvements are often only made in response to problems that is, when something goes wrong. This does not represent actively pursuing continuous improvement.

Keeping track of improvement activities ensures a strategic approach to continuous improvement, including prioritisation of activities. It allows residential aged care homes to reflect back on what worked well, and what did not.

forms, incident forms, surveys, and audits, review of practices, meetings and portfolios as well as informal and formal communication. All this information is logged into a database system which identifies the activity and the action implemented as indicated by residents/ staff/ visitors. Follow up is through evaluation.

I encourage all residents to be involved with continuous improvement by completing surveys and improvement forms when you would like to raise an issue for improvement/ suggestion/ complaint or compliment.



Some of the continuous improvement activities we have conducted over the past 6 months are:

Mandatory training for all staff for 2016 on the following topics: infection control; occupational health and safety; basic life support; elder abuse; bullying and harassment; emergency procedures

A comprehensive multidisciplinary approach to managing your care needs including specialists as required, GP regular consultations, physiotherapist, podiatrist, dietitian, speech pathology, diabetic educator, occupational therapist, pharmacist, specialist RN skills.

Commencement of the computerised care planning system

Purchase of new equipment

Improvements to the variety of activities conducted

Completion of 96 audits with excellent compliance

High satisfaction with Resident and Resident

Representative annual survey

Reviewed and updated over 160 policies.

Great feed back received by residents, representatives and staff.

Quality Indicators Program

This is just a few we have completed recently and there is always room for improvement and we will continue to strive for excellence in aged care service delivery.

We are proud of what we deliver and encourage you to communicate your needs, requests and concerns with us so we can continue to meet your needs.

Marita Seamer

Director of Nursing



Prizes:

1st \$24.00

2nd \$16.00

3rd \$8.00



**Every Entry Gets A Horse
(Money back if Horse Scratched)**



**SWEEP TICKETS \$2-00 EACH
ON SALE NOW
from Activities Staff**



Ginette Ibrom — 8th November

Vivian Miller—8th November

Edith McPherson —12th November

John Ryder—12th November

Carmen Lyons—13th November

Edna Gemmill — 17th November

Pat Sullivan —19th November

Please see the activity calendar for Birth-day Day celebration



Pictured is Jessie Mantell with one of our physiotherapist—Harshill enjoying the long awaited sunshine.

Harshill assists with the management of pain using massage and physiotherapy techniques for residents and often involved in activities to assist with mobility.

In loving memory of;
Woods Point Residents, Staff & Management extend sincere
condolences to the families and friends.

May they rest in eternal peace.

- Beryl Sutton
- Murray Graham

**Please advise reception if your loved one will be
in or out for Christmas lunch and dinner.**



MULTI TASKING

Residents in wing 5 having a group conversation while
having fun folding linen

Resident Christmas Party

2016



*Join us in the main
lounge for our
Xmas Evening
On Thursday
8th December 2016*

Between 5 and 7 pm

*Visitors \$10 per adult,
children free*

RSVP:



Of fresh air and feeling
The warm glow of the sun

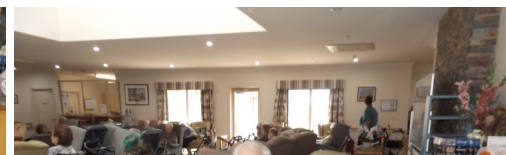
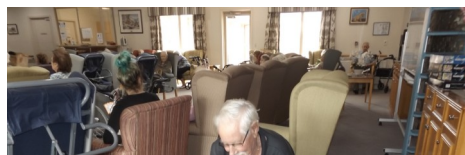


The moo Trolley

The Residents helped make milkshakes and then they enjoyed a nice cold drink of strawberry and chocolate flavored milk.



Pauli is a regular visitor to Woods Point and the residents cannot keep their hands off him. Pauli loves cuddles and a lot of attention.



they provide, feel valued and respected, feel supported, feel part of a team, participate in making the workplace and working relationships better, work hard to resolve issues, understand that it is everyone's responsibility to improve, and understand they are part of making the lives of residents as happy, healthy and contented as possible.

The results are a reflection of the majority of staff focusing on high standards of Resident care and service, respect and professionalism, and team work. Great results and Well done!

Barb our volunteer pianist played some old time favourite songs, for the residents at Woods Point. Lots of clapping, singing, and even some dancing, songs that were played, You are my sunshine, Side by Side, Silvery moon, The entertainer. Barb plays every second Wednesday in the main lounge. Come along and join in with the other residents.

