

January edition



*Welcome to the January edition of,
"On the grapevine",
The Myrtleford Lodge Residents and
Representatives Monthly Newsletter*

HAPPY
New Year

2024

*May the New Year bring you much joy and
happiness and may your journey be wonderful.*

The Year that was at Bentley Wood

2023 has been a very busy year for us all at Bentley Wood –with many residents coming and going, both Respite and Permanent Care Residents.

Covid continues to provide many challenges for all. We thank you for your patience with regards to visiting and screening required on entry. It has ensured we have been able to keep everyone safe.

Lets continue to ensure we abide by the rules and not risk our most vulnerable.

Here is a summary for 2023:

We have seen many new residents in Yarrawonga and Myrtleford. A combination of respite and permanent residents, which were admitted to Bentley Wood for varying lengths of stay.

52 new staff have commenced in Yarrawonga and 28 in Myrtleford.

We currently employ 82 staff at Myrtleford Lodge and 118 at Yarrawonga.

We have received over 1000 documented incidents.

We have received over 50 documented improvements and suggestions.

We have reviewed and updated over 150 policies and procedures.

We have completed over 190 audits on a full range of areas.

We have completed over 60 quality activity reports.

We have received and fixed hundreds of maintenance requisitions.



Resident survey

Myrtleford: satisfaction rate of 99%

Yarrawonga: satisfaction rate of 98%

This identifies a strong indication that the organisation is meeting the vast majority

of needs.

Resident / Representative survey:

Myrtleford satisfaction rate of 96%

Yarrawonga: satisfaction rate of 95%

This is a great result. Every resident at Bentley Wood - is treated with respect and according to the Charter of Care Recipients' Rights and Responsibilities displayed throughout the facility. The staff ensures the care provided is according to best practice and this is evidenced through our accreditation history, the overwhelming positive results of the resident and resident representative survey and the formal and informal discussions held with all key stakeholders.

Staff survey Myrtleford: 99% satisfaction.

Yarrawonga: 98% satisfaction.

The results reflect the majority of staff focusing on high standards of resident care and service, respect and professionalism, and teamwork.

We have dished up countless meals to residents, visitors and staff from our kitchen, with all meals being prepared on site under the guidance from our visiting Dietitian.

We have celebrated all the resident's birthdays during the year.

I would like to thank all the staff for their tireless work, humour, commitment to the residents and professionalism in the care and services they deliver.

I know all the residents appreciate your efforts.

We face many challenges every day and celebrate many occasions and although we may not get it right all the time, every effort is made to ensure the residents are secure, happy and respected.

We would also like to make special mention of our fabulous residents for your positive outlook and appreciation for your life at Bentley Wood.

We thank all our external services such as hairdresser, volunteers, medical staff, allied health staff and contractors.

We also thank representatives, volunteers, staff and visitors for understanding what Bentley Wood is about and the positive communication you share with us.

We look forward to a successful and happy 2024 and let's continue to work together to maintain a happy and safe environment for all.

Please do not visit if you are unwell and continue to adhere to the guidelines to keep us all safe.

May we continue to face the successes and challenges together at Bentley Wood

Website: www.bentleywoodpl.com.au

Marita Seamer

Christmas at Myrtleford Lodge

Our Christmas story began early with card making and decorations hung in readiness for our annual Residents and Representatives Christmas Party.



Residents enjoyed many of the craft activities, should you have received one of the many personalised cards we do hope that you enjoyed them as they were made with much love.

Christmas at Myrtleford Lodge



Pictured is Heather Ellis, Grace Reeves and Doreen McIlroy proudly showing their beautiful craft.



On December 7th we gathered together to enjoy an afternoon of entertainment provided by our friends Elysium who sang Christmas Carols for us at our Residents and Representatives Christmas Party.

Following the entertainment we enjoyed a beautiful afternoon tea giving us the chance to wish everyone a wonderful Christmas and New Year.

Christmas at Myrtleford Lodge

Our student friends from the P12 College visited several times during the month to put on concerts, showcase their craft, read to us and generally spend some lovely times with us that we all enjoyed, we wish the students, their teachers and families all the best for the holiday season, we very much look forward to their visits in 2024.



Christmas at Myrtleford Lodge

Laughter therapy was well attended with much laughter being heard throughout the facility, again we would like to say thankyou to Kym Goodman for giving her time so freely to us as one of our very dedicated volunteers, we appreciate her efforts in complimenting our activities program.

Maria Bonacci pictured below is one of the many residents who really enjoy the laughter therapy activities.



Christmas at Myrtleford Lodge



Myrtleford Lodge Residents loved going for a ride in the side car of a Harley driven by David Hogg who came dressed as an elf with non other than Santa as his assistant.

There was a sea of Residents out at the front entrance to encourage and cheer on anyone who took up the offer of a ride around the township.

Pictured is Grace Reeves who at 101 years young thoroughly enjoyed the ride thinking that would be something that she would never have imagined herself doing in her lifetime.



For George Oakley, the ride brought back so many fond memories for him, George enjoyed riding motorbikes throughout his life and fondly remembered his late wife who would join him on the back of their Triumph motorbike for trips on the weekends.

Fay Fear, well she is our rebel in disguise and takes up the offer of a ride on all occasions.

Thankyou to Hugh, David Hogg and Santa for organising such a wonderful experience and for giving of your time so freely.



Christmas Day at Myrtleford Lodge

Christmas Day at Myrtleford Lodge was thoroughly enjoyed by all, Residents came together in both dining rooms to enjoy each others company by sharing a meal together.

Teresina Nero is pictured with her family who brought a beautiful spread of Christmas goodies to share on the day, they enjoyed a lovely day together.

Pictured below are some of the Residents prior to the lunch service including Jenny Seewitz and June Johnson wearing their Christmas hats.



January special events

1st January ~ New Years Day

4th January ~ Carpet bowls

5th January ~ Myrtleford Bush Market Day

8th January ~ Local shopping

9th January ~ Residents & Representatives Meeting

11th January ~ Guest speaker, John Taylor from the Myrtleford Historical Society.

12th January ~ Entertainment by Lyn Smith

~ Happy hour at the Lodge

16th January ~ Laughter Yoga

24th January ~ Indoor Golf

25th January ~ Australia Day celebration BBQ

26th January ~ Australia Day

Australia Day is the official national day of Australia. Observed annually on 26 January, it marks the 1788 landing of the First Fleet and raising of the Union Flag by Arthur Phillip at Sydney Cove in New South Wales. In present-day Australia, celebrations aim to reflect the diverse society and landscape of the nation and are marked by community and family events, reflections on Australian history, official community awards and citizenship ceremonies welcoming new members of the Australian community



January Birthdays



January 21st ~ Susie Draper

January 22nd ~ June Kortman



Myrtleford Lodge Residents and Staff wish you a very Happy Birthday, may you enjoy your special day with family and friends.



Olga Feltrin enjoyed her birthday with an afternoon tea held in her honour with Residents, Olga continued with family celebrations with visits and phone calls from family.



Joan McNamara and June

O'Connell captured busily folding napkins ready for meal service.



Thankyou to all Residents who busy themselves folding the table napkins, tidying the papers and watering the flowers each day, your help is much appreciated and doesn't go unnoticed.

Newsletters and Calendars of daily events are distributed throughout the facility however if you would like to receive the Newsletter by email please advise Administration Staff of your email address or alternatively send an email to;

admin@myrtlefordlodge.com.au

and we will happily add you to our contacts list, alternatively the Newsletter can be viewed on our Website;

www.bentleywoodpl.com.au

Bentley Wood Aged Care acknowledges the Traditional Custodians of the land and pays respect to Elders both



past and present.



Bentley Wood Aged Care acknowledges and respects the diversity of our community and our consumers.



Health and happiness to you and yours in the new year ahead from Management and Staff at Myrtleford Lodge. Thankyou for the honour of caring for your loved one, we thankyou for your ongoing assistance and cooperation that you provide to us each and every day.

We look forward together with you to enjoying a great 2024 at Myrtleford Lodge.