



Welcome to the June edition of;
“On the Grapevine”,
The Myrtleford Lodge Residents and
Representatives Newsletter

Hello
June

Kindness is like snow -
It beautifies everything
it covers

Khalil Gilbran

This month we will highlight the importance of Standard 8 – Organisational Governance

We acknowledge the negative press on aged care currently but are confident in the care and services we provide as an organisation. There are political agendas that are driving the unnecessary attention on aged care facilities as a whole. Whilst we understand there are improvements to be made in the industry, we will continue to strive for the delivery of a safe quality care and continue to obtain your feedback.

The consumer outcomes are:

1. To ensure consumers are confident the organisation is well run. I can partner in improving the delivery of care and services.
2. The organisations' governing body is accountable for the delivery of safe and quality care and services.

The organisation needs to demonstrate the following:

1. Consumers are engaged in the development, delivery and evaluation of care and services and are supported in that engagement.
2. The organisation's governing body promotes a culture of safe, inclusive and quality care and services and is accountable for their delivery.
3. Effective organisation wide governance systems relating to the following: (i) information management (ii) continuous improvement (iii) financial governance (iv) workforce governance, including the assignment of clear responsibilities and accountabilities (v) regulatory compliance (vi) feedback and complaints.

4. Effective risk management systems and practices, including but not limited to the following: (i) managing high-impact or high-prevalence risks associated with the care of consumers (ii) identifying and responding to abuse and neglect of consumers (iii) supporting consumers to live the best life they can (iv) managing and preventing incidents, including the use of an incident management system.
5. Where clinical care is provided – a clinical governance framework, including but not limited to the following: (i) antimicrobial stewardship (ii) minimising the use of restraint (iii) open disclosure

The intention of this Quality Standard is to hold the governing body of the organisation responsible for the organisation and the delivery of safe and quality care and services that meet the Standards. The governing body sets the strategic priorities for the organisation. It's expected to promote a culture of safety and quality, and to include this in the organisation's governance systems. The governing body is expected to drive and monitor improvements to make sure the organisation is committed to quality care and services and the best interests of consumers.

It's expected the organisation has governance systems in place to assess, monitor and drive improvement in the quality and safety of the care and services they provide.



Organisations are expected to plan for, and manage internal and external emergencies and disasters and have effective infection prevention and control procedures in place.

There are also particular requirements related to the following key areas:

- managing high-impact or high-prevalence risks in the care of consumers
- identifying and responding to abuse and neglect of consumers
- antimicrobial stewardship
- minimising the use of restraint
- practicing open disclosure.



Bentley Wood sources input from a wide range of consumers about their experience and the quality of the care and services they have received, through formal meetings, informal discussions and care plan reviews. We review and respond to the information we receive from consumers. This includes addressing, and working to fix, any issues consumers raise, and using the information to plan improvements and show that they have been made.

If you would like any further information on how we meet Standard 8 and demonstrate organisational governance do not hesitate to contact management to discuss.

www.agedcarequality.gov.au

Marita Seamer

Director of Nursing

Resident & Representatives Meeting

Tuesday 8th June

11.30am

OPAN Zoom meeting for residents and their families

Elder Rights Advocacy and the Older Persons Advocacy Network invite older people living in residential aged care in Victoria and their families to a Zoom meeting at **12pm, on Thursday 3 June**.

This meeting will allow you to ask questions you may have about the outbreak and how it affects you and your older family members.

You can ask questions of:

- **Gerard Mansour**, Commissioner for Senior Victorians
- **Philippa Campbell**, Elder Rights Advocacy CEO
- **Craig Gear**, Older Persons Advocacy Network CEO

[Zoom meeting for aged care residents and families in Victoria Registration, Thu 03/06/2021 at 12:00 pm | Eventbrite](#)

<https://www.eventbrite.com.au/e/zoom-meeting-for-aged-care-residents-and-families-in-victoria-registration-157444624109>

During this meeting, we'll also talk with you about the services available to support you now and on an ongoing basis.

A reminder that this is a meeting for families and residents so that they can have a voice and an opportunity to ask questions. Please be respectful of this.

Register to attend and submit your question

You can submit a question ahead of the meeting that you'd like answered during the meeting. We'll do our best to answer as many as possible. You can also submit questions during the session via the chat function.

This event has a limited capacity so we encourage you to register to secure your participation. Once you have registered, we'll send you the link you need to attend the meeting, along with an opportunity to submit your questions.

A recording of the event will be made available on the [Older Persons Advocacy Network website](#) and social media platforms following the event.

Invitation received by email Tuesday 2nd June.

Activities at Myrtleford Lodge



Residents were treated to a special surprise outing with Hugh Clasby, one of our Diversional Therapy staff. Instead of taking a country drive in the

bus, Hugh brought in his beautifully restored car and took residents out and about through Mudgegonga, Stanley and Beechworth



before returning to Myrtleford Lodge.

Activities at Myrtleford Lodge



Myrtleford Lodge held a very different Biggest afternoon tea this year due to the COVID pandemic, with contributions from Residents and staff, \$166.00 was raised for

Cancer Research. Congratulations and thank you to everyone who contributed on the day.

90 Years Young

Congratulations and best wishes to Jill Weight who celebrated her 90th Birthday on 30th May.



Jill enjoyed a lovely afternoon tea held in her honour, she is pictured surrounded by just some of the beautiful flowers

that she received.

Jill will enjoy further celebrations with family and friends, we hope that you had a wonderful day Jill.



Activities at Myrtleford Lodge



Myrtleford Lodge was again a sea of flowers as we celebrated all of the special women in our lives on Mother's Day.

Pictured are just a few of the many photos taken on the day, Jenny Seewitz and Jeanette Blaxall are pictured with



flowers they received, with photos also taken of the High Tea held to honour all of our wonderful ladies.

We hope that you all enjoyed your special day.

Activities at Myrtleford Lodge

Nellie Biffin, Fran Bailey and Ingrid Lein were also captured receiving flowers from loved ones as well as joining the High Tea celebrations.



Activities at Myrtleford Lodge



Myrtleford Lodge Residents were delighted to have welcomed back students from the Myrtleford P-12 College, the smiles on everyone's faces

was wonderful. Students arrived full of excitement, they had been busy making some beautiful flower craft to present to us,



and also sang some songs that they had been practicing, they were delightful.

I'm told that Archer and Pat are now firm friends, with Archer wanting his

family to visit when they can.

Welcome back, we have certainly missed you all.



Birthdays at Myrtleford Lodge



June 1st ~ Nancy Binder

June 2nd ~ Lynn Hulley

June 3rd ~ Betty Forbes

June 13th ~ Tony Baldori

June 17th ~ Zena Atkinson

June 20th ~ Sidney Rennef

June 25th ~ Pat Hogg

June 29th ~ Nellie Biffin



Myrtleford Lodge Residents and Staff wish you all a very Happy Birthday, we hope that you have a wonderful day.



Gwyneth Millar celebrated her 104th Birthday recently along with, Irma Peruzzo and Marg Oakley.



Pictured also are Residents who celebrated Birthdays in May at the

Birthday Breakfast held in their honour.

Calendar of Special Events

1st June ~ First day of Winter

~ Cooking; Dutch pancakes

4th June ~ Happy hour

8th June Residents Meeting

9th June ~ Birthday Breakfast

10th June ~ Entertainment by Elysium

11th June ~ Afternoon Drive

14th June ~ Queen's Birthday Public Holiday

15th June ~ World Elder Abuse Awareness Day

18th June ~ Friends of the Library

21st June ~ International Day of the Celebration
of the Solstice

Winter solstice, also called **hibernal solstice**, the two moments during the year when the path of the Sun in the sky is farthest south in the Northern Hemisphere (December 21 or 22) and farthest north in the Southern Hemisphere (June 20 or 21). At the winter solstice the Sun travels the shortest path through the sky, and that day therefore has the least daylight and the longest night.



Additional activities are included on the daily calendar located in the dining room and activities area.

Should you have further ideas for additional activities, please either speak to the activities staff or come along to the Residents/Representatives Meeting, we would love to hear your

From the Quality Desk

Serious Incident Response Scheme (SIRS)

As an aged care consumer, you have the right to safe and quality care and to live without abuse or neglect. The Serious Incident Response Scheme (SIRS) is a new Government initiative to help reduce the risk of abuse and neglect for people living or staying in a residential aged care home. The scheme requires aged care providers to identify, record, manage, resolve and report all serious incidents that occur, or are alleged or suspected to have occurred, in a residential aged care service.

How will you benefit from the SIRS? The SIRS will reduce the risk of abuse and neglect for people living in residential aged care homes. The SIRS and the requirement for providers to have an effective incident management system in place will:

- reduce the chance of you being subject to abuse or neglect in aged care
- help you access support sooner and on an ongoing basis if a serious incident affects you
- reduce the likelihood of the serious incident happening again.

Source: What is the SIRS? Serious Incident Response Scheme A fact sheet for aged care consumers. Australian Government Aged Care Quality and Safety Commission.

Property Lists

Residents & Representatives are encouraged to contact Administration for a new Property should they wish to update the list of valuables/items in Residents Rooms.
i/e; walking frames, hearing aids, electric shavers etc

A note from the Administration Desk

Mothers Day Raffle:

Thankyou to everyone who purchased tickets in our Mothers Day Raffle, a total of \$368.60 was raised, these funds will be discussed at the next Residents Meeting to determine what the Residents would like to purchase as part of the Activities program.

1st Prize – Jim King

2nd Prize – Jean Feltrin

3rd Prize – Tonia Fabris

Congratulations to all of our winners, we would also like to thank one of our volunteers, Kaye McGuffie for her kind donation of the two beautiful pot plants.

Newsletters and Calendars of events:

Newsletters and Calendars of daily events are distributed throughout the facility, however if you would like to receive the Newsletter by email, please advise Administration Staff of your email address or alternatively send an email to;

admin@myrtlefordlodge.com.au

and we will happily add you to our contacts list, alternatively the Newsletter can be viewed on our Website;

www.bentleywoodpl.com.au



Bentley Wood Aged Care acknowledges the Traditional Custodians of the land and pays respect to Elders both past and present.



Bentley Wood Aged Care acknowledges and respects the diversity of our community and our consumers.



Until next month take care