

A background image of several pink tulips in bloom, with green stems and leaves visible. The flowers are in various stages of opening, and the background is softly blurred.

Welcome to the September Edition of;

“ On the Grapevine “

The Myrtleford Lodge Resident
& Representatives Monthly Newsletter.

The spring has come again
For the grass is growing green
And among the fields of clover
Bright butterflies are seen
The little birds are singing sweetly
As they fly from tree to tree.....
The busy bees are gathering
The honey from the flowers
And the merry birds are building
Their nests in sheltered bowers.....

Hello again,

I thought this month I would continue on the same theme as last month by providing you with more information on one of the Accreditation Standards. Myrtleford Lodge is always striving to continually improve.

Information systems is expected outcome 1.8 of the 44 Accreditation standards assessed by the Accreditation Agency

The expected outcome of 1.8 – Information systems requires that: Effective information management systems are in place.

This is achieved by an organisation wide approach to all aspects of information.

These are some of the ways we comply with this standard:

The implementation of autumn care which is the computerised care planning system has replaced the paper based system we were using has been the greatest initiative with information systems in 2015.



As the demand for aged care services increases, aged care providers need to meet the challenges of providing the best possible care whilst increasing productivity and streamlining their processes. Autumn Care has developed the most advanced care solutions available in the Aged Care industry to assist in meeting these challenges.

Up to date records are now accessed from anywhere at any time. Information is available at the click of a button and effective communication of patient information where it is needed is instant

Paperless care is better care as it increases efficiencies by eliminating the need for the duplication of data and double handling. Information is entered once and is instantly available for all, reducing time, effort and inconsistency of data, and therefore offering cost savings on multiple levels.

These advantages will ultimately improve the management and reporting of clinical care as well as assisting staff to better manage clinical and personal care for residents.

The Autumn Care system searches and extracts clinical notes, care plans, assessments and appointment tasks, meaning virtually anything can be reported, quickly. Reports can be saved for re use at a later date, or modified using a number of search criteria. In addition to the day-to-day reporting requirements, Autumn Care can also be used for statistical reporting - such as incidents and accidents, key performance indicators measuring quality and highlighting staff training requirements, in order to analyse trends and set benchmarks.



Ultimately staff will become more proficient with documentation and less duplication with the aim to provide more contact hours with staff and residents and improved efficiencies throughout the facility and assist staff with their current workload.

This has been a great initiative and endorsed by all staff with fantastic outcomes and feedback.

Policies and procedures govern information management and are available in hard copy and electronically.

There is a process for systematic review and update in line with legislative changes, best practice, improvements and results of audits and reviews.

Computers are located throughout the home and internet and policy access is available to all staff.

Electronic databases and spreadsheets are used for documenting and analysing key information such as human resources, maintenance, improvements, incidents and complaints. Electronic information is password protected with restricted levels of access. There is a process for back up of electronic information and an IT consultant provides support and reviews organisational requirements routinely

Notice boards, white boards, memoranda and newsletters support communication throughout the home

A committee structure is in place and minutes are circulated.

Electronic supplier agreements are also in place designed to assist aged care facilities in handling the process of generating supplier agreements as required by the Aged Care Act 1997.

Supplier database and individual agreements are at our fingertips with an alert system in place to identify due certificates and emails sent directly to supplier. This has enabled improved compliance with certificates and requirements due to alert system.

Care staff carry dect (digital enhanced cell telephone) phones that link with the main switchboard and there is a public address system available for announcements.



There are processes for the secure storage, archiving and destruction of confidential documentation.

The capital program includes identifying and planning for improvements to the information management system.

Marita Seamer

Director of Nursing

Activities at Myrtleford Lodge



Pictured is our Bowls Champion Vanda Rinaldo.

Well done Vanda, I hear that you are often the Champion of the day and very hard to beat.

Setting the dinning room tables

Pat Hogg and Lilo Seyffer pictured, were helping the Catering Staff with setting up all of the dinning tables ready for the dinner service. Your help ladies was most appreciated. These two lovely ladies often help out with anything that requires some assistance, they both say that they feel good to be contributing to their home.



Happy Hour

Residents enjoy Happy Hour together every 2nd Friday as per the Calendar of events.



As the scrabble game wasn't finished prior to the commencement of happy hour, it was decided to call the hour, "Happy Scrabble Hour", and continue on.

Visitors to the Lodge

How lovely to see three generations of family enjoying each others company, Dulcie and Len Wheeler enjoyed having their daughter in law and great grandchildren come to visit.

On this occasion they brought in some daffodils for Dulcie, very fitting as it was National Daffodil Day.



Pancakes for Breakfast

Our catering Manager Nicole was kept very busy cooking up a delicious feast of pancakes for breakfast in our D Wing area recently.



Lyn King pictured above was very happy to assist Nicole, and Luigina Bosustow pictured left looks forward to her pancakes with butter and jam.

It also seems that toasted sandwiches are proving popular as a snack in D Wing on a cold afternoon.

A sandwich toaster has been purchased for the D Wing Kitchenette so that staff can pop in a snack for the residents for when you just need that extra something in between meals.

Entertainment

This past month, Residents have enjoyed entertainment by two of our regular entertainers to Myrtleford Lodge, Peter Robbers who sings songs that have all of us reminiscing days past and Roderick the bush poet and his canine friend Rusty.



Musical Entertainment has been included on the monthly calendar for September 3rd, 17th & 18th.



Word Challenge

The Word Challenge group have exceeded all records this week with 315 words being found in this past weeks daily word

hippopotomonstrosesquipedalian

(meaning; pertaining to extremely long words)

This very grand total was reached in only 1.5 hours. Well done to all involved.

Our activities staff have revisited the idea of contacting our Woods Point facility in Yarrawonga to set up a weekly word challenge, each facility will take it in turn to come up with a word for both groups and report to each other the total words found.

In loving Memory;

Frederick Keat

22/09/1922 ~ 05/08/2015

~~~~~

In loving Memory;

Antonietta Negrin

30/10/1923 ~ 20/08/2015

*Our sincere sympathy is extended to the families
and friends of Fred and Antonietta.*

Rest In Eternal Peace





September Birthdays

Ernest Cox ~ 1st September

Gwendoline Keat ~ 2nd September

Ingrid Lein ~ 7th September

Shirley Luke ~ 10th September

William Judson ~ 13th September

Vanda Rinaldo ~ 25th September

Gwen Wood ~ 26th September

Peter Bursill ~ 28th September



Myrtleford Lodge Residents and Staff wish each of you a very Happy Birthday, may you enjoy your special day with your family and friends.

Should residents be at the lodge for afternoon tea, a birthday cake is enjoyed at 2.30pm.

Birthday Breakfast is scheduled for Wednesday 9th September @ 8.00am.

★ HAPPY ★
BIRTHDAY!

Now Showing
At the Myrtleford Lodge Theatre
Room

**This month all films will be showcasing the wonders of
Australia's beautiful national parks.**

Wednesday 2nd September 3.00 pm
Riches of deserts & Wetlands

Wednesday 16th September 3.00 pm
Marvels of the mountains

Wednesday 23rd September 3.00 pm
Treasures of the coast

Wednesday 30th September 3.00pm
Great National Parks of the world
Australia to the Orient

**Please note that our Movie Day has changed to
Wednesdays at 3.00pm.**

**Thank you to Flo Pedder who has supplied the
movies for us to enjoy this month.**

New Volunteers

Myrtleford Lodge have recently welcomed two new volunteers to our team ,Elizabeth and Teagan Devitt.

Elizabeth and Teagan have joined our very dedicated group of volunteers and will assist us to provide increased opportunities for the Residents to enjoy both individualised time and a wider range of activities both inside and outside of the facility.

Please join with us to make them feel welcome as they settle into their roles.

The September Calendar is now able to include more activities, bus drives, garden walks including wheelchair walks, craft, games and special functions thanks due largely to our volunteers.



Myrtleford Lodge are in the process of ordering uniforms for our volunteers so that Residents, Resident Representatives and Staff can easily identify our Volunteers.

Our volunteers have chosen a beautiful bright rust colour.

Special Events this month

3rd September ~ Musical Entertainment 1.30pm

4th September ~ Happy Hour 3.30 pm

7th September ~ PAG Social Gathering Morning Tea 10.00a
~ Afternoon Drive 3.00pm

8th September ~ Residents / Representatives Meeting 1.30pm

9th September ~ Birthday Breakfast 8.00am
~ Musical Entertainment 1.30pm

16th September ~ Lunch Outing 12.00pm

17th September ~ Musical Entertainment 1.30 pm

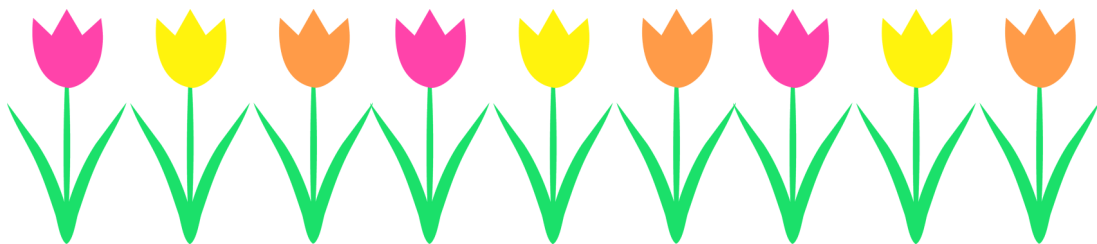
18th September ~ Musical Entertainment 10.30am
~ Happy Hour

24th September ~ Lunch Outing 12.00pm

With the onset of spring and warmer days ahead, country drives, walking groups, outings to the shops and bakeries will be included on the calendar weather permitting.

Lots of activities both new ideas and some old favourites are on the monthly calendar

Should you have any ideas for the activities calendar, come along to the Activities Planning Meeting, 1.30pm Tuesday 29th September or the Resident / Representatives Meeting on



A note from the Administration Desk

End of life care wishes;

Acacia Funerals incorporating Christopher Tate Funerals
Myrtleford.

Have you discussed your funeral arrangements with your
family?

Maintenance. Test & Tag;

All Electrical appliances need to be checked and then tested
and tagged on Admission to Myrtleford Lodge and again every
two years. Our maintenance staff are qualified to test and tag
all electrical items and will complete this task when notified.

Should you purchase any new items please advise the admini-
stration staff so that we are able to notify the

Resident / Family Meetings;

Resident / family meetings are conducted monthly on the
second Tuesday of each month at 1.30pm. All residents and
their family members and representatives are welcome to
attend this meeting.

The purpose of meetings is to provide an opportunity for
residents and their family members / representatives to
comment on matters relating to the facility and be involved in
decision making about the operation of the facility.



A note from the Administration Desk

Resident Representatives Survey;

The Resident Representatives Survey was distributed mid August to the nominated Representative either by email or sent with the billing run. Please return the survey in the stamped return envelope provided or by email to;

admin@myrtlefordlodge.com.au

We thank you for your time to complete the survey, as the higher percentage of surveys returned will ensure that we are able to gauge how well the organisation is meeting Resident and Representatives needs and expectations and to identify areas for improvement.

Resident Representatives contact details;

Thankyou to all of our Resident Representatives who keep us informed of any changes to contact details as well as letting us know when you will be away and possibly not contactable except by mobile or email.

Administration would love to send Newsletters Calendars and Billing by email, should we not have your email address on our data base as yet, please just let Administration know your email or send an email to;

admin@myrtlefordlodge.com.au

And we will include your details.

Till next month, take care and enjoy the spring sunshine.

