They shall not grow old as we who are left grow old Age shall not weary them nor the years condemn At the going down of the sun we will remember them





Welcome to the April edition of

" On the Grapevine"

The Myrtleford Lodge,

Residents and Representatives Monthly Newsletter

Service at Myrtleford Lodge

The Myrtleford Branch of the RSL will hold an additional ANZAC day service at Myrtleford Lodge Aged Care;

Friday 24th April 2015

Commencing at 11.00am.

All Residents, Staff, Families and visitors are invited to attend the service as we pay our respect.

ANZAC Commemorating 100 years

A community tribute of Respect and Remembrance 5,000 Poppies

On Wednesday 11th March our very talented craft group along with members of the Myrtleford Craft group together displayed the handmade poppies which were knitted, crochet and stitched as part of the Australia wide 5,000 poppies campaign, to be displayed in Federation Square ANZAC day



2015 as part of the 100 year anniversary.

The poppies were a wonderful way for our Residents to become involved in such a beautiful tribute of respect and remembrance.

The poppies have now been sent to Melbourne where a band of volunteers are busily putting together the display in the Melbourne Town Hall, prior to transporting them to Federation Square.

The campaign was for 5,000 poppies,

225,762

have been received from across Australia. Well done to all involved.



Each month we are profiling some of the expected outcomes of the Accreditation Standards. This month we focus on Expected Outcome

STANDARD 3.10 RESIDENT SECURITY OF TENURE AND RESPONSBILITIES This expected outcome requires that:

Residents have secure tenure within the residential care home, and understand their rights and responsibilities.

This information is provided to clarify Security of Tenure responsibilities of Aged Care facilities:

Under the legislative provisions for security of tenure, a provider may ask a resident to leave if:

- the aged care service is closing
- the aged care service can no longer provide accommodation and care suitable for the resident, having regard to the resident's long-term assessed needs, and the provider has not agreed to provide the care that the resident presently needs
- in cases where the resident's care needs have changed.
- the resident no longer needs the care provided through the aged care service, as assessed by an Aged Care Assessment Team (ACAT)
- the resident has not paid any agreed fee to the provider within 42 days after the due date, for a reason within the resident's control
- the resident has intentionally caused serious damage to the aged care service, or serious injury to the provider, an employee of the aged care service, or to another resident
- the resident is away from the aged care service for a continuous period of

at least seven days for a reason other than permitted by the Act or an emergency. (such as hospital or social leave)

The provider must give written notice if the resident is required to leave the service and must give the notice to the resident or his or her representative at least 14 days before the resident is to leave.

Four steps—asking a resident to leave

There are four steps that the provider must follow in asking a resident to leave.

Step 1—providing written notice

The written notice from the approved provider must include:

- the decision
- reasons for the decision
- when the resident is to leave (which must be at least 14 days after the notice is given);
- the resident's rights about leaving, including his/her access to complaints resolution mechanisms; independent complaints processes; and 1 or more representatives of an advocacy service.

<u>Step 2 – considering suitable alternative accommodation</u>

The approved provider should discuss with the resident whether they wish to find their own alternate accommodation. However, ultimately it is the approved provider's responsibility to ensure that accommodation is available for the resident, before the resident can be required to leave.

The suitability of the alternate accommodation is linked to the assessment of the resident's long-term care needs—for example, a service that provided only low level care would not be suitable alternate accommodation for a resident who was assessed as requiring a high level of care.

The alternate accommodation does not necessarily have to be the preferred accommodation of the resident who is being asked to leave. However, the alternate accommodation does have to be available and able to provide care which is suitable to meet the needs of the resident. Some alternate accommodation may not be considered suitable, such as a service where there are sanctions in place or a service that is a great distance from the existing service. The resident must be able to afford the suitable alternate accommodation—for example, an extra service facility may not be appropriate for a concessional resident.

Hospital is not considered to be suitable alternate accommodation.

Step 3—assessing the resident's long-term needs

Where the resident is asked to leave because the aged care service can no longer provide accommodation and care suitable for the resident's long-term assessed needs, and the provider has not agreed to provide the care that the resident presently needs, the long-term needs of the resident must be assessed by:

- an ACAT
- or at least two medical or other health practitioners who meet the following criteria
- one must be independent of the provider and the aged care service and chosen by the resident and both must be competent to assess the aged care needs of the resident.

After such an assessment, if those conducting the assessment consider that the present accommodation and care cannot continue to meet the care needs of the resident, then the process associated with requiring the resident to leave must be undertaken.

Step 4-when the resident is no longer required to leave

If the decision requiring the resident to leave was based on their behaviour, and since giving the original notice to leave, the approved provider has agreed with the resident that the resident should stay because their behaviour has changed, then the approved provider should give the resident a notice stating that they are no longer required to leave.

Security of place within the residential service—moving residents

It is important that residents feel secure in their room or bed within an aged care service. Accordingly, a resident can only be moved to another bed or room in the following circumstances:

- if the resident asks to be moved
- if the resident agrees to move, after being fully consulted and without any pressure
- if the move is necessary on genuine medical grounds as assessed by an ACAT or at least two medical or other health practitioners one of whom is independent of the provider and the aged care service and chosen by the resident
- both of whom are competent to assess the aged care needs of the resident
- if the place occupied by the resident becomes an extra service place and the resident elects not to pay the extra service fee
- if the move is necessary because repairs or improvements to the aged care service need to be carried out and the resident has the right to return to the bed or room, if it continues to exist as a bedroom for residents, once the repairs or improvements are completed.

Whilst we are very reluctant to ask residents to move rooms on some occasions this may be unavoidable. If you have any questions about security of tenure please see Marita .Marita Seamer, Director of Nursing.

Activities at Myrtleford Lodge

Men's group morning tea 19/03/2015.

Some of our gentlemen Residents were invited along to the Myrtleford Men's group "Spoil me day" held at the very picturesque Boyntons Feathertop Winery, Porepunkah.

The group set off from the lodge at 11.30 am full of laughter looking forward to a day of mateship.

A beautiful three course lunch was enjoyed, followed by a tour to Bright and the surrounding area in a Dodge 1930 vintage car and a tour of the winery with Kel Boynton.

By all accounts a wonderful time was enjoyed with the group getting back to Myrtleford Lodge just in time for Happy Hour topping off a great day out.

Wally Heaney organized our gentleman pictured below to send a thankyou card signed by all of the group to Boynton's Winery to show their appreciation for organizing and hosting such an enjoyable day out.



Activities at Myrtleford Lodge

Student visits

As part of the P-12 College community civics program, students from the nearby college were in attendance last week to present to the Residents their completed work of the Life



Stories of several Residents.

The students have spent time with the Residents individually over a number of weeks getting to know each other in an informal setting, chatting and gaining the information to include in the Life Stories.

Each student then presented a power point presentation on Friday 20th March.

One of the students, Hayden Rouse, even taught Bill Judson how to take a "selfie", Bill was most impressed.



An afternoon of Entertainment

Ray Murtagh and John Carney entertained the Residents again this month, they are two local gentlemen that volunteer their time regularly at Myrtleford Lodge, we all appreciate their music and the time they give to us. They are a very popular duo.



Pictured amongst the crowd is Eva & Josef Meier.



ON THE GRAPEVINE

Activities at Myrtleford Lodge

Bowls champion



Ron Cherry was visited by his great mate "Snowy", who watched the bowls competition from the sidelines only to see his mate Ron Cherry named Bowls Champion of the day.

Mates being mates, they decided to have a bowl off for grand champion, with Ron winning this title as well.

Well done Ron.

Family Birthday Celebrations at Myrtleford Lodge



Polly Green also enjoyed birthday celebrations on 30th March, she is pictured with Jack who is also her Brother in Law.

Jack Larkin turned 90 on St Patricks Day, 17th March, Congratulations Jack on this special occasion, we hope you enjoyed the day.



Now Showing At the Myrtleford Lodge Theatre Room

April looks to be Shirley Temple month. By request, all movies showing for the month will be from the complete set of Shirley Temples greatest movies ever,

Tuesday 7th April 1.30pm.

Tuesday 14th April.30pm

Fuesday 21st April 1.30pm

Tuesday 28th April 1.30pm

Should you have a special request to see a particular movie, please see one of the Activities staff who will Endeavour to hire the movie should we not have it in our extensive collection. April Birthdays at Myrtleford Lodge 10th April ~ Polly Cleeland 13th April ~ Ivan Jelinic 24th April ~ Luigi Bon 25th April ~ Flo Pedder 29th April ~ Gil Leask

From the Residents and Staff, we wish you a very Happy Birthday.

May you enjoy your special day with your family and friends. Birthday Breakfast for April is Tuesday 28th. A note from the Administration desk

Basic Daily care Fee;

Residents / Resident representatives will have noticed with the billing this month that the Department of Social Services have altered the Daily Residential care fee as at 20th March 2015. As the billing for the March period has closed, the fee change shows on invoice as : " Daily Fee Adjustment 20/03 ".

The current rate of fees and charges are available on the Department of Social Services website www.dss.gov.au

Wardrobes / Labels;

With the onset of the cooler weather now is a great time to assist Residents to revamp wardrobes to include some warmer clothes and remove summer clothes from the wardrobe to help declutter.



Just a reminder that should you find any items of clothing not labelled or make purchases of any new items, please advise us so that we may either, label the items or order more labels should they be required.

Correspondence;

It is really pleasing that more and more families are now receiving the monthly newsletter by email, it's a wonderful way to keep informed of the many activities that are happening within the facility as well as a great source of information to both Residents and Representatives, with our Director of Nursing explaining in detail each month, one of the Aged Care Standards.

Please let Administration know if you would like to receive the Monthly Newsletter or send us an email.

admin@myrtlefordlodge.com.au

The Newsletter and calendar of events is also available on our Website.

www.bentleywoodptyltd.com.au